



## Straightforward Service & Protection.

Get simple, upfront solutions with  
Straight Talk Advantage®



# More Choices. Less Stress. Easier Move.

As America's #1 Mover®, United understands the potential complications customers may experience during a move. Based on conversations with customers like you, we have developed packages that provide an added level of service and protection to your move. These simple solutions will make your move easier and less stressful.

## **Additional Delay Payment**

United Van Lines values your time as much as you do. If we pick up or deliver your belongings to your new home after the scheduled time, we will compensate you for the delay. *Receive the standard \$100 for each day the pickup or delivery is late, or increase the amount to \$250 with the purchase of most Straight Talk Advantage packages.*

## **Additional Valuation Protection**

The Additional Valuation Protection offering increases your declared Full-Value Protection amount when you choose any of the Straight Talk Advantage packages. *(If purchased separately, every \$5,000 of additional coverage with no deductible is valued at approximately \$40)*

## **Claim Assist**

In the unlikely event of a claim, after contacting United Van Lines with a claim inquiry within 30 days of delivery, we will provide you with considerate on-site help. We help you complete your claim form, have repairs made, or discuss replacement options for loss or damage of your belongings. *(If purchased individually: \$165)*

## **Destination Debris Pickup**

You have a lot on your mind after a big move – cleaning up packing supplies shouldn't be one of them. Just contact us within 30 days of delivery, and we'll pick up your empty cartons and packing material waste. *(If purchased individually: \$145)*

## **Increased Destination Waiting Time**

Sometimes you just can't be in the right place at the right time. Don't worry. United Van Lines provides you with the flexibility you need. If we arrive at your final destination and you're not there, we'll wait. *The standard free waiting time at destination is two hours and is extended to four hours with the purchase of most Straight Talk Advantage packages.*

## **Straight Talk® Gold Standard Protection®**

United Van Lines offers this value-added service option designed to protect your valuable possessions, while making your move as efficient and straightforward as possible. Once you choose your level of Full-Value Protection, you can also receive the following:

*Pairs and Sets* — If any one item in a set is damaged and cannot be fixed or replaced to match the set, United Van Lines will replace or pay for the entire set's replacement value.

*Mechanical Malfunction* — United Van Lines stands behind its commitment to care for your equipment. All equipment that is in good working condition before the move will be in the same working condition after the move or it will be repaired or replaced – even if the cartons do not indicate damage.

*Acts of God* — We'll protect your belongings from loss or damage in the event of a natural disaster during the move.

*(If purchased individually: \$340)*

All services included in the Straight Talk Advantage packages may be changed at any time and are subject to additional rules and regulations as contained in United Van Lines UVL1 tariff. Please ask your United Van Lines sales representative for more information about our packages and services.

\* Certain limitations may apply based upon your service areas that result in substitute services or service providers. Service must be initiated 72 hours prior to moving.

# Electronics Disassembly and Setup

## PC/Network Disassemble and Setup

Arrange to have your personal computer(s) and/or notebook(s) disassembled along with your wireless network before the movers arrive and reassembled in your new home. AT&T ConneCTech® will take the hassle out of disconnecting and setting up your PC Network.\*

## Home Theater Disassemble and Setup

AT&T ConneCTech will take the pain out of disassembling and setting up your wall or stand mount home theater system and get you relaxing in front of your favorite show as quickly as possible!\*

Covers up to 3 computers or 2 televisions, as applicable. Subject to additional terms and conditions outlined in the AT&T ConneCTech service terms and conditions. Limitations may apply based upon your service areas that result in substitute services or service providers. AT&T ConneCTech is a registered trademark of AT&T Intellectual Property.



# Identity Protection

## Identity Theft Protection

In today's world, you not only have to protect your possessions, but your identity as well. The Identity Theft Protection service, which is included in all Straight Talk Advantage packages, provides you with a one-year membership in the Identity Theft Protection Platinum Member Program of SOLUS, a company specializing in safeguarding your identity.

# Cleaning Services

## Move-In Cleaning Service or Move-Out Cleaning Service

Want one less thing to worry about? Let The Maids remove the stress and anxiety of housecleaning when moving into your new home or out of your old home. Move-In Cleaning Service includes a bonded, insured, supervised cleaning team for up to ten labor hours of housecleaning, while Move-Out Cleaning Service includes the cleaning team for up to six labor hours. The Maids® use environmentally preferable cleaning products for the safety of its customers and employees. Its professional backpack vacuums with HEPA filtration can capture up to 99% of all dust, allergens, bacteria, pet dander, pollen and other pollutants. The Maids provide a 100% Satisfaction Guarantee.\*

Subject to additional terms contained in The Maids Home Services brochure.



See the back of this brochure to learn more about Straight Talk Advantage® packages.

	STRAIGHT TALK ADVANTAGE Essential	STRAIGHT TALK ADVANTAGE Plus 1	STRAIGHT TALK ADVANTAGE Plus 2	STRAIGHT TALK ADVANTAGE Plus 3	STRAIGHT TALK ADVANTAGE Plus 4	STRAIGHT TALK ADVANTAGE Plus 5
<b>Additional Valuation Protection</b>	\$5,000	\$25,000	\$25,000	\$25,000	\$30,000	\$30,000
Straight Talk® Gold Standard Protection*	●	●	●	●	●	●
Claim Assist	●	●	●	●	●	●
Identity Theft Protection	●	●	●	●	●	●
Increased Destination Waiting Time		●	●	●	●	●
Additional Delay Payment			●	●	●	●
		Select 1	Select 2	Select 3	Select 4	Select 5
Destination Debris Pickup		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PC and Network Disassemble		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
PC and Network Setup		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Theater Stand Mount Disassemble		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Theater Stand Mount Setup		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Home Theater Wall Mount Disassemble		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Move-Out Cleaning Service			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Move-In Cleaning Service					<input type="checkbox"/>	<input type="checkbox"/>
Home Theater Wall Mount Setup					<input type="checkbox"/>	<input type="checkbox"/>
<b>Package Price</b>	<b>\$195</b>	<b>\$395</b>	<b>\$595</b>	<b>\$795</b>	<b>\$1,195</b>	<b>\$1,395</b>

**United Van Lines, LLC**

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